



Electronic Information Disclosure Statement

SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

Application: 
08/919450

Confirmation: 7440

Applicant(s): Clifford Harrison

Docket Number: 10547.15US1

Group Art

Unit:

Examiner: Nguyen, C.

search string: (5339435 or 5553239 or 5136291 or 5541991 or 4951192 or 4864569 or 4809170 or 5291598 or 5293422 or 5450593 or 5263147 or 5504814 or 5552776 or 5276869 or 5204812 or 5307495 or 5073933 or 5339403 or 5251317 or 5469556 or 5297283 or 5136712 or 5129084 or 5043878 or 5265221 or 5018096 or 5218701 or 5113519 or 5305440 or 5560008 or 5544303 or 5179657 or 4459678 or 4484304 or 5335346 or 5450581 or 5539906 or 5271007 or 5428795 or 5469576 or 5237691 or 5499371 or 4742467 or 5295222 or 5187788 or 5339433 or 4390968 or 5220501 or 5408652 or 5524253).pn.

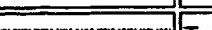
RECEIVED

NOV 14 2002

GROUP 3600

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Citation No.	Patent Number	Date	Bar Code	Patentee	Class	Subclass
P01	5339435	1994-08-16		Lubkin et al.			
P02	5553239	1996-09-03		Heath et al.			
P03	5136291	1992-08-04		Teague			

C	P04	5541991	1996-07-30		Benson et al.	
C	P05	4951192	1990-08-21		Chase, Jr. et al.	
C	P06	4864569	1989-09-05		Delucia et al.	
C	P07	4809170	1989-02-28		Leblang et al.	
C	P08	5291598	1994-03-01		Grundy	
C	P09	5293422	1994-03-08		Loiacono	
C	P10	5450593	1995-09-12		Howell et al.	
C	P11	5263147	1993-11-16		Francisco et al.	
C	P12	5504814	1996-04-02		Miyahara	
C	P13	5552776	1996-09-03		Wade et al.	
C	P14	5276869	1994-01-04		Forrest et al.	
C	P15	5204812	1993-04-20		Kasiraj et al.	
C	P16	5307495	1994-04-26		Seino et al.	
C	P17	5073933	1991-12-17		Rosenthal	
C	P18	5339403	1994-08-16		Parker	
C	P19	5251317	1993-10-05		Lizuka et al.	
C	P20	5469556	1995-11-21		Clifton	
C	P21	5297283	1994-03-22		Kelly, Jr. et al.	
C	P22	5136712	1992-08-04		Perazzoli, Jr. et al.	
C	P23	5129084	1992-07-07		Kelly, Jr. et al.	
C	P24	5043878	1991-08-27		Ooi	
C	P25	5265221	1993-11-23		Miller	
C	P26	5018096	1991-05-21		Aoyama	
C	P27	5218701	1993-06-08		Miyazaki	
C	P28	5113519	1992-05-12		Johnson et al.	
C	P29	5305440	1994-04-19		Morgan et al.	
C	P30	5560008	1996-09-24		Johnson et al.	
C	P31	5544303	1996-08-06		Maroteaux et al.	

C	P32	5179657	1993-01-12	[REDACTED]	Dykstal et al.	_____
C	P33	4459678	1984-07-10	[REDACTED]	McCaskill et al.	_____
C	P34	4484304	1984-11-20	[REDACTED]	Anderson et al.	_____
C	P35	5335346	1994-08-02	[REDACTED]	Fabbio	_____
C	P36	5450581	1995-09-12	[REDACTED]	Bergen et al.	_____
C	P37	5539906	1996-07-23	[REDACTED]	Abraham et al.	_____
C	P38	5271007	1993-12-14	[REDACTED]	Kurahashi et al.	_____
C	P39	5428795	1995-06-27	[REDACTED]	Johnson et al.	_____
C	P40	5469576	1995-11-21	[REDACTED]	Dauerer et al.	_____
C	P41	5237691	1993-08-17	[REDACTED]	Robinson et al.	_____
C	P42	5499371	1996-03-12	[REDACTED]	Henniger et al.	_____
C	P43	4742467	1988-05-03	[REDACTED]	Messerich et al.	_____
C	P44	5295222	1994-03-15	[REDACTED]	Wadhwa et al.	_____
C	P45	5187788	1993-02-16	[REDACTED]	Marmelstein	_____
C	P46	5339433	1994-08-16	[REDACTED]	Frid-Nielsen	_____
C	P47	4390968	1983-06-28	[REDACTED]	Hennessey et al.	_____
C	P48	5220501	1993-06-15	[REDACTED]	Lawlor et al.	_____
C	P49	5408652	1995-04-18	[REDACTED]	Hayashi et al.	_____
C	P50	5524253	1996-06-04	[REDACTED]	Pham et al.	_____

Signature

Examiner Name	Date
Cuong Nguyen	11/08/04

Electronic Information Disclosure Statement



SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

Application: 08/919450

Confirmation: 7440

Applicant(s): Clifford Harrison

Docket Number: 10547.15US1

Group Art Unit:

Examiner: Nguyen, C.

search string: (5528757 or 5493682 or 4698752 or 5280619 or 4716410 or 4932026 or 5032979 or 5065393 or 5227967 or 5287270 or 5404508 or 5528677 or 5544320 or 5560005 or 5561795 or 5590274 or 5606693).pn.

RECEIVED
NOV 14 2002
GROUP 3600

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Citation No.	Patent Number	Date	Bar Code	Patentee	Class	Subclass
C	P01	5528757	1996-06-18		Yamasaki		
C	P02	5493682	1996-02-20		Tyra et al.		
C	P03	4698752	1987-10-06		Goldstein et al.		
C	P04	5280619	1994-01-18		Wang		
C	P05	4716410	1987-12-29		Nozaki		

C	P06	4932026	1990-06-05	[REDACTED]	Dev et al.	
C	P07	5032979	1991-07-16	[REDACTED]	Hecht et al.	
C	P08	5065393	1991-11-12	[REDACTED]	Sibbitt et al.	
C	P09	5227967	1993-07-13	[REDACTED]	Bailey	
C	P10	5287270	1994-02-15	[REDACTED]	Hardy et al.	
C	P11	5404508	1995-04-04	[REDACTED]	Konrad et al.	
C	P12	5528677	1996-07-18	[REDACTED]	Butler et al.	
C	P13	5544320	1996-08-06	[REDACTED]	Konrad	
C	P14	5560005	1996-09-24	[REDACTED]	Hoover et al.	
C	P15	5561795	1996-10-01	[REDACTED]	Sarkar	
C	P16	5590274	1996-12-31	[REDACTED]	Skarpelos et al.	
C	P17	5606693	1997-02-25	[REDACTED]	Nilsen	

Signature

Examiner Name	Date
<i>cuonghnguyen</i>	11/08/04

Electronic Information Disclosure Statement



SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

Application: 08/919450

Confirmation: 7440

Applicant(s): Clifford Harrison

Docket Number: 10547.15US1

Group Art Unit: 2764

Examiner: Nguyen, C.

search string: (4455619 or 4512033 or 4558413 or 4651279 or 4694396 or 4714996 or 4731734 or 4853843 or 4864497 or 4882674 or 4914570 or 5127099 or 5155847 or 5220604 or 5230072 or 5261042 or 5261102 or 5263165 or 5263167 or 5276901 or 5274806 or 5289371 or 5293620 or 5317729 or 5321841 or 5325290 or 5325478 or 5361349 or 5375244 or 5396621 or 5404523 or 5414812 or 5432934 or 5440730 or 5446903 or 5452450 or 5459860 or 5463774 or 5481700 or 5495610 or 5581758 or 5513348 or 5515531 or 5551027 or 5012405 or 5276870 or 5446886 or 4811207 or 5574898 or 5499357).pn.

RECEIVED

NOV 14 2002

GROUP 3600

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Citation No.	Patent Number	Date	Bar Code	Patentee	Class	Subclass
C	P01	4455619	1984-06-19		Masui et al.		
C	P02	4512033	1985-04-16		Schrock		
C	P03	4558413	1985-12-10		Schmidt et al.		

C	P04	4651279	1987-03-17	[REDACTED]	Suzuki	
C	P05	4694396	1987-09-15	[REDACTED]	Weisshaar et al.	
C	P06	4714996	1987-12-22	[REDACTED]	Gladney et al.	
C	P07	4731734	1988-03-15	[REDACTED]	Gruner et al.	
C	P08	4853843	1989-08-01	[REDACTED]	Ecklund	
C	P09	4864497	1989-09-05	[REDACTED]	Lowry et al.	
C	P10	4882674	1989-11-21	[REDACTED]	Quint et al.	
C	P11	4914570	1990-04-03	[REDACTED]	Peacock	
C	P12	5127099	1992-06-30	[REDACTED]	Zifferer et al.	
C	P13	5155847	1992-10-13	[REDACTED]	Kirouac et al.	
C	P14	5220604	1993-06-15	[REDACTED]	Gasser et al.	
C	P15	5230072	1993-07-20	[REDACTED]	Smith et al.	
C	P16	5261042	1993-11-09	[REDACTED]	Brandt	
C	P17	5261102	1993-11-09	[REDACTED]	Hoffman	
C	P18	5263165	1993-11-16	[REDACTED]	Janis	
C	P19	5263167	1993-11-16	[REDACTED]	Connor, Jr. et al.	
C	P20	5276901	1994-01-04	[REDACTED]	Howell et al.	
C	P21	5274806	1993-12-28	[REDACTED]	Hill	
C	P22	5289371	1994-02-22	[REDACTED]	Abel et al.	
C	P23	5293620	1994-03-08	[REDACTED]	Barabash et al.	
C	P24	5317729	1994-05-31	[REDACTED]	Mukherjee et al.	
C	P25	5321841	1994-06-14	[REDACTED]	East et al.	
C	P26	5325290	1994-06-28	[REDACTED]	Cauffman et al.	
C	P27	5325478	1994-06-28	[REDACTED]	Shelton et al.	
C	P28	5361349	1994-11-01	[REDACTED]	Sugita et al.	
C	P29	5375244	1994-12-20	[REDACTED]	McNair	
C	P30	5396621	1995-03-07	[REDACTED]	MacGregor et al.	
				[REDACTED]		

C	P31	5404523	1995-04-04		DellaFera et al.	_____
C	P32	5414812	1995-05-09	████████████████	Filip et al.	_____
C	P33	5432934	1995-07-11	████████████████	Levin et al.	_____
C	P34	5440730	1995-08-08	████████████████	Elmasri et al.	_____
C	P35	5446903	1995-08-29	████████████████	Abraham et al.	_____
C	P36	5452450	1995-09-19	████████████████	Delroy	_____
C	P37	5459860	1995-10-17	████████████████	Burnett et al.	_____
C	P38	5463774	1995-10-31	████████████████	Jenness	_____
C	P39	5481700	1996-01-02	████████████████	Thuraisingham	_____
C	P40	5495610	1996-02-27	████████████████	Shing et al.	_____
C	P41	5581758	1996-12-03	████████████████	Burnett et al.	_____
C	P42	5513348	1996-04-30	████████████████	Ryu et al.	_____
C	P43	5515531	1996-05-07	████████████████	Fujiwara et al.	_____
C	P44	5551027	1996-08-27	████████████████	Choy et al.	_____
C	P45	5012405	1991-04-30	████████████████	Nishikado et al.	_____
C	P46	5276870	1994-01-04	████████████████	Shan et al.	_____
C	P47	5446886	1995-08-29	████████████████	Li	_____
C	P48	4811207	1989-03-07	████████████████	Hikita et al.	_____
C	P49	5574898	1997-11-12	████████████████	Leblang et al.	_____
C	P50	5499357	1996-03-12	████████████████	Sonty et al.	_____

Signature

Examiner Name	Date
Cuong Phunguyen	11/08/04